



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.thehealthplan.com or by calling 1-866-379-4489.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	For preferred providers \$1,000 person/ \$2,000 family. For non-preferred providers \$4,000 person/ \$8,000 family.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan documents to see when the <u>deductible</u> starts over (usually, but not always, January 1 st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	Yes. For participating pharmacies \$125 person/ \$250 family.	You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services.
Is there an <u>out-of-pocket limit</u> on my expenses?	Yes. For preferred providers \$4,000 person/ \$8,000 family For non-preferred providers \$12,000 person/ \$24,000 family. Includes all deductibles, coinsurance and copayments.	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> limit.
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network of providers</u> ?	Yes. See www.thehealthplan.com or call 1-866-379-4489 for a list of participating providers.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a <u>specialist</u> ?	No. You don't need a referral to see a specialist.	This plan will pay some or all of the costs to see a <u>specialist</u> for covered services. You can see the <u>specialist</u> you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .

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- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use preferred **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Preferred Provider	Your Cost If You Use a Non-Preferred Provider	Limitations & Exceptions
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$25 copay/visit	30% after deductible	None
	Specialist visit	\$50 copay/visit	30% after deductible	None
	Other practitioner office visit	\$25 copay/visit	Not covered	20 visits/member/benefit period
	Preventive care/screening/immunization	No charge	Not covered	Adults (22+): Limited to 1 routine exam per year, PCP copay applies thereafter
If you have a test	Diagnostic test (x-ray, blood work)	No charge	30% after deductible	None
	Imaging (CT/PET scans, MRIs)	20% after deductible	30% after deductible	Precert/prior auth required.
If you need drugs to treat your illness or condition More information about <u>prescription drug coverage</u> is available at www.thehealthplan.com	Generic (preferred) drugs	\$3	Not covered	Covers up to a 31-day supply. Mail order 2x copayment.
	Generic (non-preferred) drugs	\$15	Not covered	Covers up to a 31-day supply. Mail order 2x copayment.
	Brand (preferred) drugs	\$40 after deductible	Not covered	Covers up to a 31-day supply. Mail order 2x copayment.
	Brand (non-preferred) drugs	\$60 after deductible	Not covered	Covers up to a 31-day supply. Mail order 2x copayment.
	Specialty (preferred)	40% to \$200 after deductible	Not covered	No mail order option

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	\$0 Tier	No Charge	Not covered	MediBenNC vaccines (flu and zostavax)
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% after deductible	30% after deductible	None
	Physician/surgeon fees	20% after deductible	30% after deductible	None
If you need immediate medical attention	Emergency room services	\$200 copay/visit	\$200 copay/visit	Copay waived if admitted to the hospital
	Emergency medical transportation	\$150 copay/ground	\$150 copay/ground	None
		\$500 copay/air	\$500 copay/air	
	Urgent care	\$25 copay/visit	\$25 copay/visit	None
If you have a hospital stay	Facility fee (e.g., hospital room)	20% after deductible	30% after deductible	Precert/prior auth required. Limited to 90 days out of network.
	Physician/surgeon fee	No charge	30% after deductible	None
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	Individual: \$25 copay/visit	30% after deductible	None
		Group: \$25 copay/visit		
	Mental/Behavioral health inpatient services	20% after deductible	30% after deductible	Precert/prior auth required. Limited to 90 days out of network.
	Substance use disorder outpatient services	Individual: \$25 copay/visit	30% after deductible	None
		Group: \$25 copay/visit		
	Substance use disorder inpatient services	20% after deductible	30% after deductible	Precert/prior auth required. Limited to 90 days out of network.
If you are pregnant	Prenatal and postnatal care	No charge	30% after deductible	None
	Delivery and all inpatient services	20% after deductible	30% after deductible	Deductible applies to vaginal delivery, cesarean delivery and each newborn admission. Limited to 90 days out of network.

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Common Medical Event	Services You May Need	Your Cost If You Use a Preferred Provider	Your Cost If You Use a Non-Preferred Provider	Limitations & Exceptions
If you need help recovering or have other special health needs	Home health care	No charge	30% after deductible	Limited to 60 visits/member/benefit period.
	Rehabilitation services	\$50 copay/ visit	30% after deductible	30 PT/OT and 30 ST days of service/benefit period combined with Habilitation.
	Habilitation services	\$50 copay/visit	30% after deductible	30 PT/OT and 30 ST days of service/benefit period combined with Rehabilitation.
	Skilled nursing care	20% after deductible	30% after deductible	120 days/member/benefit period.
	Durable medical equipment	20% after deductible	Not covered	None
	Hospice service	Residential: \$50 copay Facility: \$100 copay	30% after deductible	None
If you need eye care and eyewear	Pediatric eye exam	\$50 copay	Not covered	1 exam/member/benefit period.
	Adult eye exam	\$50 copay	Not covered	1 exam/member/benefit period.
	Hardware (Pediatric)	50%	50%	Up to age 19 only. 1 frame every 12 months.

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Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Bariatric surgery
- Cosmetic surgery
- Dental care
- Elective abortions
- Hearing aids
- Infertility Treatment
- Long term care
- Non-emergency care when traveling outside of the U.S.
- Private duty nursing
- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Chiropractic care
- Routine eye

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Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium** which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-866-379-4489. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x 61565 or www.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you may contact the Pennsylvania State Insurance Department at 1-877-881-6388.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.** To review the sample or actual Subscription Certificate go to www.thehealthplan.com.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

Language Access Services:

To access our Language helpline, please call 1-866-379-4489.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



**This is
not a cost
estimator.**

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- **Amount owed to providers:** \$7,540
- **Plan pays** \$4,530
- **Patient pays** \$3,010

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$1,900
Copays	\$6
Coinsurance	\$1,074
Limits or exclusions	\$30
Total	\$3,010

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- **Amount owed to providers:** \$5,400
- **Plan pays** \$4,596
- **Patient pays** \$804

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$353
Copays	\$372
Coinsurance	\$0
Limits or exclusions	\$79
Total	\$804

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

- ✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

- ✗ **No.** Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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